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Cherry Orchard Farm  
Lower Bloors Lane,  
Lower Rainham, Kent  
ME8 7TR

Ordinarily we did not run an organised Click and Collect or Click & Deliver to consumers in order to complete a contract of sale.

However, since the the coronavirus outbreak we needed to support our valued customers.

To ensure you fully understand how this effects your purchase please carefully read the points below.

### **Prior to delivery**

For reasons of fraud prevention we are only able to deliver to **Your Home Address** and, prior to arranging this will require a copy of your driving licence to be verified. We will not deliver your car to you if we have not received this.

### **On Delivery**

Upon receipt of your vehicle it is imperative that you fully inspect its physical condition. Once you have signed to accept the vehicle we will not accept liability for any damage which was not noted during your vehicles collection. You are entitled to 14 days in which you can change your mind about your purchase. This period begins from the day of collection and valid for 14 days.

On delivery we will give you **Distance Sales And Off Premises Sales Cancelation Form**  
Please read this carefully

### **To Return Your Vehicle**

If you wish to return your vehicle then we must be notified within this 14 day period. Upon receipt of your request we will contact you to acknowledge receipt and make arrangements for your order to be cancelled.

Your are liable for the vehicle from the point of accepting it on collection. If you have chosen to cancel within your cooling off period then you remain liable for the vehicle until one of our delivery agents have signed to accept it from you. You will be liable, for taxing and insuring (this **will not** be paid by Pickering Cars in the event of cancelation) and charged for any damage present which was not noted when you accepted delivery. Any damage will be deducted from your final refund amount.

### **Refund**

Your refund will be made within 14 days of the vehicle being returned to us. This 14 day period will begin from the day we sign to accept the return of the car to our premises

**Please Note That The Following Terms And Conditions Apply**

- We may make a deduction from the reimbursement for loss in value of any goods supplied if the loss is the result of unnecessary handling by you. Anything over and above a standard test drive will be considered unnecessary handling and will lead to a deduction of £1.50 for each mile driven over 20 miles. In addition, we will also be entitled to make a deduction for any damage or excess wear. We will charge £200 for re cleaning and sanitising this will be deducted from your final balance.
- We will make the reimbursement without undue delay, and not later than 14 days after the day we receive back from you the vehicle and all documents which were supplied including, but not limited to, service histories and the V5 documentation.
- We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise. In any event, you will not incur any fees as a result of the reimbursement. This may include handing back any part exchange vehicle if still available and/or seeking payment from you to cover any negative equity.
- We will withhold the reimbursement until we have received the goods and all paperwork back in good order.
- It is your responsibility to return the vehicle without undue delay and in any event not later than 14 days from the day on which you communicate your cancellation of this contract to us. • You will remain liable for the vehicle and so for its tax, insurance, and any fines, charges or penalties until it has been accepted back to our premises.
- You will have to bear the direct cost of returning the goods and take full responsibility for the safe return of the vehicle.
- You are only liable for any diminished value of the goods resulting from the handling other than which is necessary to establish the nature, characteristics and functioning of the goods according to the previous reference to test drives.

**I have read, understood, and agree to the terms regarding my 14 day right to cancel.**

**Signature**

**Date**

**Name**